



August 26, 2009

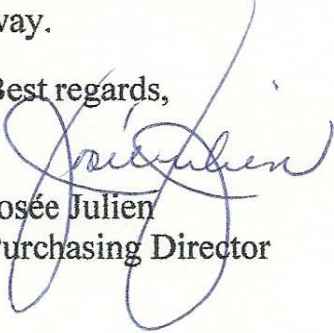
Dear Friends,

We have been selling and installing solid and engineered hardwoods for years, working on both small and large projects. We were introduced to the Elastilon installation system in 2008 and after careful deliberation and testing; we decided to use it on condominium complex. I have to say that at first our workers were skeptical and there was resistance. We knew of the success of others around the world so we pushed on and worked with our installers to help them understand the advantages of Elastilon. After a very short time, the installers were quickly installing apartments at an astounding pace! We had our complex completed in record time and it looked great! The installers have nothing but praise for the product and so do we.

As a side note, there was a major problem with low humidity level in the apartments at the end of winter. The flooring reacted to the extremely low moisture levels and began to fail. We quickly visited the project and assessed the problem. The first priority was to find out what caused the low moisture levels and then repair it. Once that was done we tackled the failed floor. The floor had contracted and had begun to gap. To our amazement, when the humidity was reintroduced into the units, the floor quickly and smoothly returned to its original tight gapless condition. It was perfect as the day it was installed. If we had glued this floor in place as originally intended, it would have cracked and pulled itself apart leaving no alternative but to completely replace all the floors in every single unit.

Elastilon was unbelievable and in the long run, it saved us not only money but a huge amount of time. Believe me when I say, Once you try it you will not install hardwoods any other way.

Best regards,



Josée Julien  
Purchasing Director